

# CONTRACT MANAGEMENT CENTER

A Web Service for Contract Visibility and Control



DYNAMIC SYSTEMS INC.®

Your Data Is Our Business

**T**HERE IS A BETTER WAY TO MANAGE YOUR SERVICE CONTRACTS. Dynamic Systems' Contract Management Center (CMC) is a Web service that lets you manage IT service and support contracts for multiple vendors. With CMC, you can consolidate all of your service and support contracts in one place, making it easy for you to:

**Save Time and Money.** CMC simplifies the incredibly time-consuming and labor-intensive practice of monitoring and managing multiple service contracts, which translates to lower total-cost-of-ownership. CMC brings all of your contract and contact information together in one place and gives you the tools you need to quickly coordinate multi-vendor contract data, view payment history and even apply credits to new purchases, so it's easier than ever to manage multiple service contracts while controlling your IT budget.

**Improve Visibility.** With CMC, you improve visibility and control of network, hardware and software assets across your enterprise. CMC not only lets you consolidate and manage all of your support contracts and warranty information with one click, but also lets you track IT assets online, giving you an accurate picture of what you have, where it's located and when service needs to be renewed or extended.

**Minimize Risk.** With CMC, you get the peace of mind that you'll never miss a renewal date. Automated emails help you monitor service warranties and contract terms to minimize risk and ensure compliance. Customizable fields let you capture and track information specific to your organization down to the serial number level. Plus, CMC allows you to generate and download detailed reports into spreadsheets for seamless worry-free audits.

## IT'S TIME FOR A CHANGE

If you're still using multiple spreadsheets and databases to track your IT service contracts and warranty information, you already know it's time for a change. Dynamic Systems understands the challenges of managing heterogeneous computing environments - and the headaches that accompany varying renewal dates, shifting service level agreements, unique support methodologies and multiple procurement relationships. That's why we designed the CMC.

Dynamic Systems' CMC lets you store all of your service agreements in a secure online repository that's accessible anytime, anywhere to enhance visibility and collaboration.



## KEY BENEFITS

Simplify  
Contract Management

Save Time and Money

Improve Operational  
Efficiencies

Ensure Compliance

Manage IT Budgets

Get a Single Point-of-Contact  
for All of your IT Service  
and Support Contracts

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## WHY DYNAMIC SYSTEMS?

Dynamic Systems provides technology solutions that make data management simple. We work closely with our clients to understand current challenges, long-term goals and budget requirements – then combine best-in-class hardware, software, services and support to streamline maintenance and optimize performance.

Since 1991, Dynamic Systems has built a solid reputation as the IT experts of choice with a relentless focus on customer satisfaction and strong understanding of our clients' core requirements. Our cleared resources, financing options and contract vehicles make it very easy to work with us, particularly for our government and education customers. As a small, minority-owned business with enterprise-class resources, partnerships and state-of-the-art facilities, we provide the IT consulting, product advice and training you need to succeed.

## CMC AT A GLANCE

Dynamic Systems' Contract Management Center (CMC) tool simplifies contract management, streamlines procurement and provides useful reports. It even sends e-mail reminders about upcoming contract events, so renewal dates are never missed. With CMC, you can:

- Organize All of Your Service Contract and Contact Information
- View and Manage Support Contract Details for Multiple Vendors
- Track IT Assets as they are Added, Deleted, Moved or Changed
- Manage Budgets and Cash Credits for Decommissioned Systems
- View Payment History and Apply Credits to New Purchases
- Coordinate Data on Older Systems for Technology Refresh
- Generate and Download Detailed Reports into Spreadsheets for Compliance and Audits
- Customize Fields to Capture Information Specific to Your Organization
- Access comprehensive maintenance support for an extensive array of manufacturers including Oracle, Fujitsu, IBM, HP, EMC, NetApp, Dell, Intel, Microsoft, Apple, Hitachi, Spectra Logic, Quantum, Cisco and 100s more.

## GET STARTED TODAY

Let Dynamic Systems become your one-stop-shop for all of your service and support needs. Visit us online at [www.DynamicSystemsInc.com](http://www.DynamicSystemsInc.com) or call us at 310.337.4400 to learn more about Multi-Vendor Support and our Contract Management Center today.