HOW THIS DOD AGENCY ENABLED

ENTERPRISE IDENTITY AND ACCESS MANAGEMENT (IDAM)

THAT RESOLVED THEIR
OPERATIONAL CAPABILITY ISSUES

ABOUT THE CLIENT

Industry: Government

Location: Globally distributed across 28 sites, with locations in three continents

Employees: 4500 operations personnel supported by over 1000 support personnel

DYNAMIC
SYSTEMS INC

Challenge

This DOD agency suffered from limited operational capability across 28 sites in performing even single functions, and sought Dynamic Systems' expertise for help.

Solution

Develop and deliver an enterprise Identity Access and Management (IdAM) system that offers top-tier solutions for technology resource access.

Results

- Centrally managed IdAM services
- Enterprise IdAM standardization
- Single source login, authorization, and identification

Overview

Working with 28 sites with locations in three continents, the client had to contend with reduced operational efficiency, owing to their integrated standalone stovepipe system. Thanks to Dynamic Systems, they were equipped with an enterprise Identity Access and Management (IdAM) system that reduced issues in complexity and time both for end users and user account management.

Challenge

Before the project implementation, this DOD agency was working with an integrated standalone, stovepipe system for each of their 28 sites. Consequently, this required separate:

User authorization solutions

Account management solutions

With such a system, a typical user trying to perform one single function needed to log into different applications four to twelve times a day.

This was a drain on their time and operational capabilities, as access to resources was hampered by the myriad of tasks that needed to be performed to accomplish even one function.

Working across multiple and geographically distant locations requires comprehensive integration systems to facilitate optimal efficiency in operations. When users need to revalidate digital identities when performing functions, especially across a disparate array of enterprise applications, the organization suffers.

Leveraging the expertise of its team, Dynamic Systems developed an Identity and Access Management system for this DOD agency that reduced the complexity and time involved in accessing enterprise assets.

The company streamlined project implementation, by taking a hands-on approach to every phase of the process:

- Architecture and Design
- Development and Testing
- Security Compliance Architecture and Implementation
- Deployment and Implementation
- Operations Training
- Maintenance Training; and
- Project Management

Consequently, they delivered an enterprise IdAM system that provided the agency with these capabilities:

- Two hub centralized IdAM serving all 28 sites
- Single source sign on for all systems, applications, and services
- Centralized management
- No travel system updates
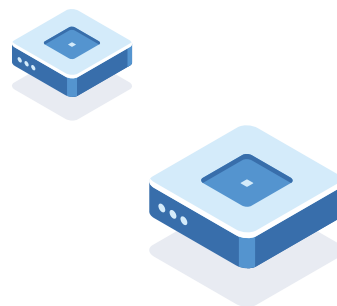
Results

By partnering with Dynamic Systems, the DOD agency was able to cash in on the benefits of an IdAM system that offered:

Centrally Managed IdAM Services

Dynamic Systems delivered a centralized repository that boosted efficiency in user account management, across the entire organization.

Enterprise IdAM Standardization

With standardized identity and access management, Dynamic Systems enabled higher control and transparency over authorization management functions for the DOD agency.

Single Source Login, Authorization, And Identification

The agency also benefited from gaining faster access to technology resources and enterprise assets, thereby curbing the complexity and time involved in executing, managing, and performing any function.