SEWP V
Solutions for Enterprise-Wide Procurement – Ordering Guide

DYNAMIC SYSTEMS, INC. has been providing IT-related products and architecting solutions for the Government community since 1991. We offer the depth and breadth of standards-based technology solutions such as those required by the NASA SEWP V contract. We have built a superior infrastructure and assembled an experienced team capable of scaling to meet the rigorous demands of this contract and your unique IT requirements. Dynamic Systems is a Federally recognized Woman-Owned Small Business (WOSB).

Contract Numbers
NNG15SC09B - Category A, Group A, Computer Based Systems
NAICS 334111 (Full and Open Competition)

NNG15SC69B - Category B, Group C, Server Support / Multi-Functional Devices
NAICS 541519 (Small Business Set-Aside)

The Statement of Work is the same for both contracts.

Contract Period
May 1, 2015 to April 30, 2025

About SEWP V
The NASA Solutions for Enterprise-Wide Procurement (SEWP) Government-Wide Acquisition Contract (GWAC) provides the latest in IT products for all Federal Agencies. The statutory authority allowing usage of the SEWP contracts by the entire Federal Government is NASA's designation as an Executive Agent by OMB based on the Information Technology Management Reform Act (ITMRA) of 1996, now the Clinger Cohen Act.

Now in its fifth rendition, the NASA SEWP contract vehicle has an outstanding track record of serving up fresh technology providing the latest in IT products and services. SEWP V contracts offer a vast selection and wide range of advanced technology, including, desktops and servers, IT peripherals, network equipment, storage systems, security tools, software products, cloud based services, telecommunication, Health IT, video conferencing systems and other IT and audio-visual products along with product based services such as installation and maintenance to all Federal Agencies (including the Department of Defense) and their approved support service contractors.

About SEWP V continued

SEWP V offers low prices (generally below GSA schedule prices), a competitive surcharge (0.34%) and the easiest and fastest ordering procedure using pre-competed contracts.

Through SEWP V, agencies can find an exact fit for their needs at the best overall value by choosing the right solutions offered directly by leading hardware and software manufacturers and experienced Government integrators, such as Dynamic Systems, Inc.

SEWP V is composed of 202 Indefinite Delivery Indefinite Quantity (IDIQ) contracts to 148 prime contract holders, both manufacturers and resellers of IT equipment. The contracts were awarded in 5 contract groups - 2 full and open and 3 set-aside competitions. Since all awards were multi-award contracts, Fair Opportunity (refer to FAR 16.505(b)) must be given to all contractors in one or more groups.

Fair Opportunity Clause

FAR 16.505(b)(1) provides that each contractor shall be given fair opportunity to be considered for each order exceeding the micro-purchase threshold, typically under $10,000, and issued under multiple award contracts. The FAR states that the method to obtain fair opportunity is at the discretion of the CO and that the CO must document the rationale for placement and price of each order. Using the SEWP online Quote Request Tool is the recommended method to assist in this activity and to augment the required decision documentation. The SEWP QRT tool will automatically include the Contract Holders within a selected Group or based on a suggested source.
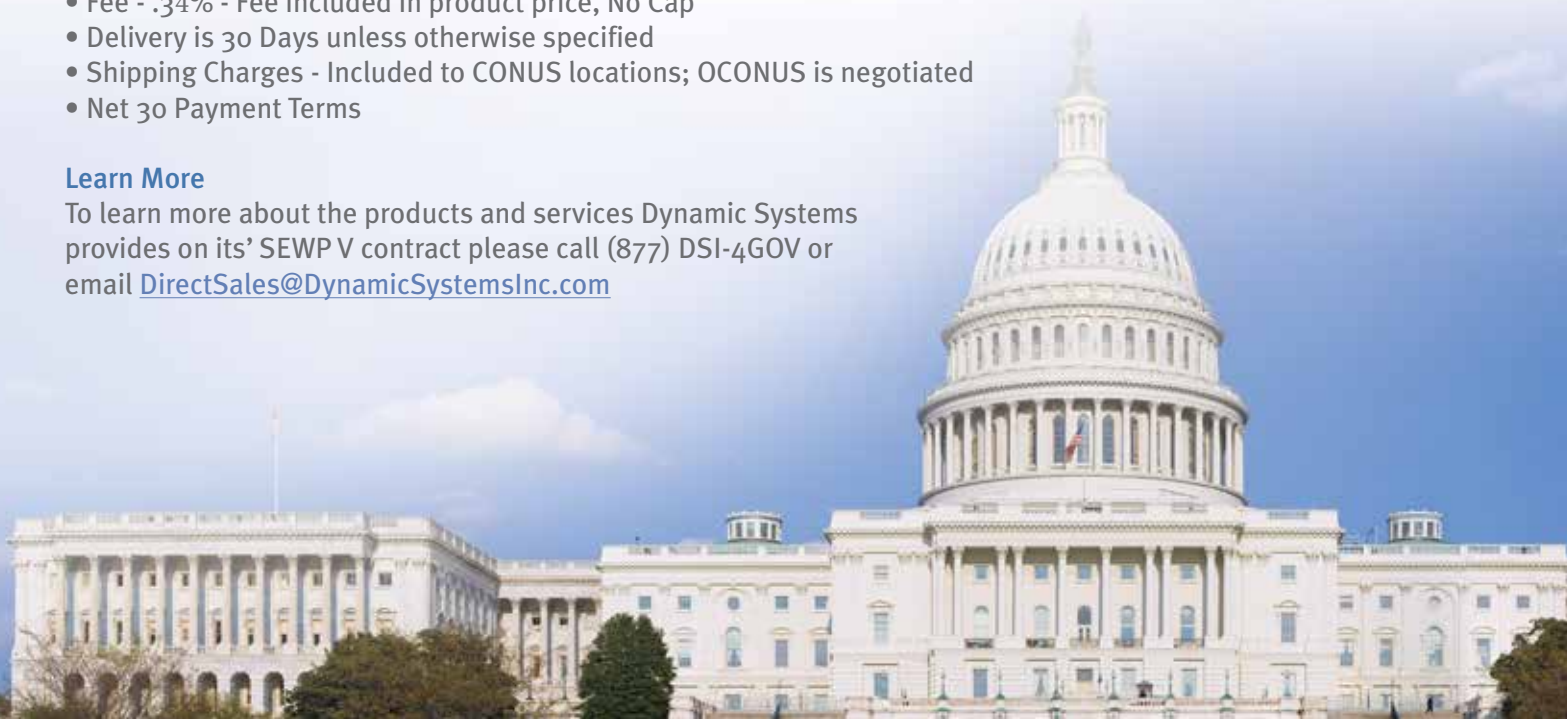
Market Research

According to Federal Acquisition Regulations, (FAR) Part 10, appropriate market research based on the size and complexity of the acquisition is required. The Online Quick RFI and Quote Request SEWP tools assist in this market research process.

Terms

- Fee - .34% - Fee included in product price, No Cap
- Delivery is 30 Days unless otherwise specified
- Shipping Charges - Included to CONUS locations; OCONUS is negotiated
- Net 30 Payment Terms

Learn More

To learn more about the products and services Dynamic Systems provides on its' SEWP V contract please call (877) DSI-4GOV or email DirectSales@DynamicSystemsInc.com

Ordering Process

SEWP Ordering is Easy as 1-2-3!

1) End User or SEWP Contracting Officer
- Determine best value through market research
- Create Delivery Order - Cite NASA SEWP Contract Number and Prime Contract Holder
- Sends Order to NASA SEWP Bowl
- Obtain ITARS or note exception to ITARS requirement

2) NASA SEWP Program Management Office (PMO)
- Verifies Order
- Forwards valid order to the appropriate Contract Holder

3) SEWP Contract Holder
- Processes Order
- Delivers Equipment & Services
- Invoices Agency or Contractor

SEWP orders must be routed to the NASA SEWP Program Management Office (PMO) either via fax at (301) 286-0317 or sewporders@sewp.nasa.gov. The SEWP fax cover sheet, or similar form providing contact information, should accompany all orders. If modifications are made to any order, these modifications must also route through the SEWP PMO. Orders should not be sent directly to Dynamic Systems.

Please feel free to contact the SEWP helpline if you have any questions concerning your purchase orders, web-tools or any SEWP related topics.
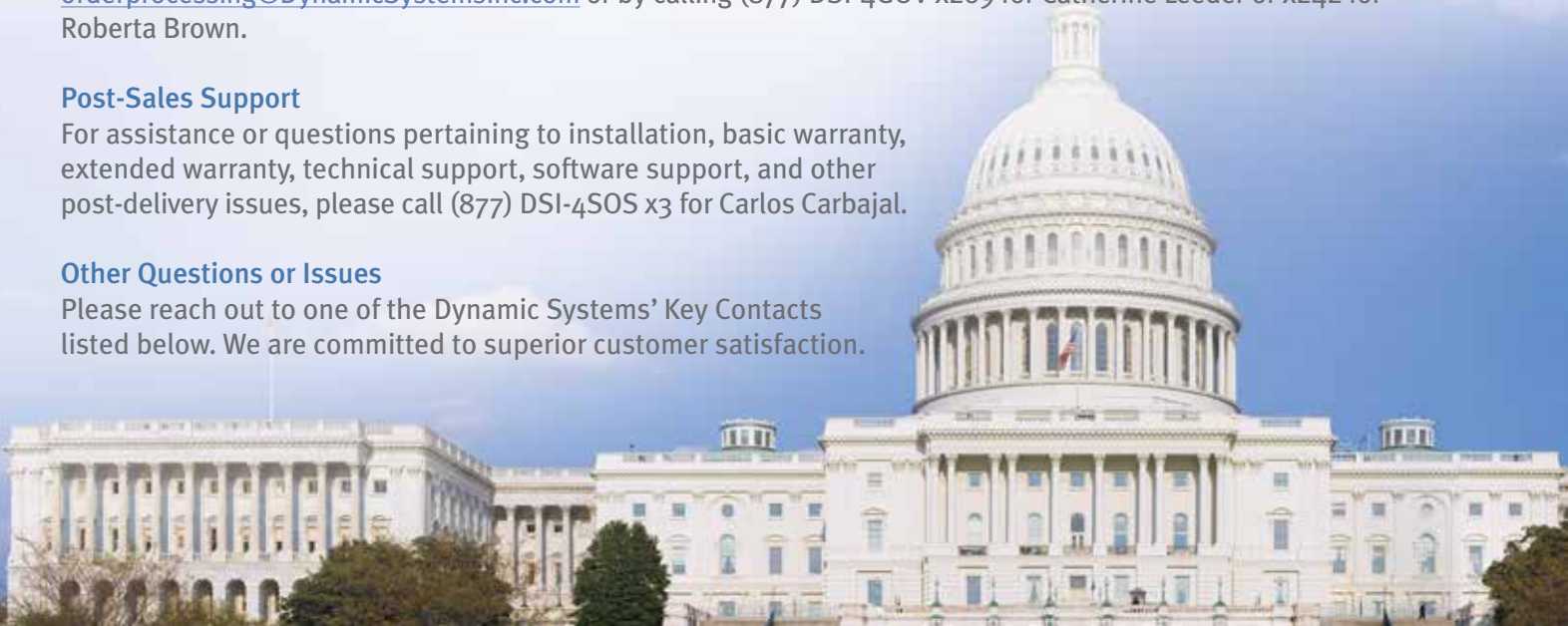
How to Troubleshoot a Problematic Order
Our SEWP customer service team is committed to processing your orders accurately and in a timely manner. They continually track orders to ensure products are delivered on time and to the right location. Should you experience an issue with your order, or simply desire order status, contact our order processing representatives by email at orderprocessing@DynamicSystemsInc.com or by calling (877) DSI-4GOV x209 for Catherine Leeder or x242 for Roberta Brown.

Post-Sales Support
For assistance or questions pertaining to installation, basic warranty, extended warranty, technical support, software support, and other post-delivery issues, please call (877) DSI-4SOS x3 for Carlos Carbajal.

Other Questions or Issues
Please reach out to one of the Dynamic Systems' Key Contacts listed below. We are committed to superior customer satisfaction.

Dynamic Systems' Key Contacts:

Program Manager
Lisa Jensen
(877) DSI-4GOV x222 Office Toll Free
(310) 337-4400 x222 Office
(310) 710-2025 Cell
(310) 347-4494 Fax
Lisa.Jensen@DynamicSystemsInc.com

Deputy Program Manager
Lonnie Landers
(877) DSI-4GOV Office Toll Free
(310) 337-4400 Office Toll
(703) 795-2933 Cell
(310) 347-4480 Fax
Lonnie.Landers@DynamicSystemsInc.com

Sales Operations
Susie Bucher, Team Lead
(877) DSI-4GOV x232 Office Toll Free
(310) 337-4400 x232 Office
(310) 347-4400 Fax
SalesOperations@DynamicSystemsInc.com

Reach Dynamic Systems:

Direct Sales
(Quotes, Market Research, Catalog Items)
(877) DSI-4GOV x2 Office Toll Free
(310) 337-4400 x2 Office
DirectSales@DynamicSystemsInc.com

Customer Service
(877) DSI-4GOV x222 Office Toll Free
(310) 337-4400 x222 Office

Technical Support
(Support, Installation, Post-Delivery Issues)
(877) DSI-4SOS x3 Office Toll Free
(310) 337-4400 x3 Office
helpdesk@DynamicSystemsInc.com

Order Processing
(Order Status, Problematic Orders)
(877) DSI-4SOS x209 or x242 Office Toll Free
(310) 337-4400 x209 or x242 Office
orderprocessing@DynamicSystemsInc.com

PLACE ORDERS

Email
sewporders@sewp.nasa.gov

Fax
(301) 286-0317
Fax Cover Sheet

SEWP V Key Contact:

SEWP Program Management Office (PMO)
10210 Greenbelt Road, Suite #200
Lanham, MD 20706
(301) 286-1478 Office
(301) 286-0317 Fax
www.sewp.nasa.gov

Reach NASA SEWP:

Customer Support Center
http://support.sewp.nasa.gov

Helpline
Monday - Friday 7:30am to 6:00pm EST
(301) 286-1478
help@sewp.nasa.gov

Web/Chat
CHAT NOW! at www.sewp.nasa.gov
During normal business hours.

IMPORTANT LINKS

Dynamic Systems' Website

NASA SEWP Website

SEWP Customer Support Center

SEWP Training Video

SEWP Tools for Quote Requests, Quick RFI and Provider Lookup

SEWP Ordering Process

SEWP FAQs